

## INSTRUCTIONS FOR TRANSFERRING FUNDS TO A FONKOZE ACCOUNT IN HAITI THROUGH MONEYGRAM

To transfer funds through MoneyGram to a Fonkoze Account holder please follow these instructions:

### STEP 1: Register Online or go to a MoneyGram retail location to process the transfer

Register an account online with MoneyGram at [www.moneygram.com](http://www.moneygram.com) and choose there between the following service options:

- 1) 10-Minute Same Day Transfer Service Option: Using your credit or debit card, funds will typically arrive 10 minutes after the transfer is sent.
- 2) 3-Business Day Economy Service Option: Using your U.S. Bank Account, funds will typically arrive 3 business days after the transfer is sent.

Alternatively, you can go to a **MoneyGram Location** and process your transfer there. To find the MoneyGram location nearest you, click to go online [here](#).

### STEP 2: Send the transfer details by email to Fonkoze

Once the MoneyGram transfer is initiated, send an email to [fundnotice@fonkoze.ht](mailto:fundnotice@fonkoze.ht) with the following information:

- 1) Name of the specified recipient (person) on the MoneyGram transfer (this may be different from the name of the Fonkoze account but should be one of the account signatories)
- 2) Total **amount** of the MoneyGram transfer
- 3) Name and account number of the Fonkoze beneficiary account
- 4) The MoneyGram reference number

**Note1:** A MoneyGram transfer must be sent in the name of a person. The specified person should be a signatory on the Fonkoze account that will receive the funds.

**Note2:** MoneyGram transfer fees vary based on the service option and transfer amount. The fees are subject to change.

**Note3:** We typically post the funds to the Fonkoze account on the same day the reference number is received by email and available on the MoneyGram system.

*If you have any questions, please contact our Customer Service department at [fundnotice@fonkoze.ht](mailto:fundnotice@fonkoze.ht)*