



SÈVIS FINANSYE FONKOZE, S.A. 119, Ave Christophe, Port-au-Prince, Haïti USA or Canada: 1-800-293-0308 Other International: +509 2816-2050

FOUNDED in 2004, Sèvis Finansye Fonkoze, S.A. (SFF) is Haiti's leading microfinance organization offering a full range of financial services to Haiti's rural poor.

The name 'Fonkoze' is a Kreyòl acronym for Fondasyon Kole Zèpol which translates as 'Shoulder to Shoulder Foundation.' The Fonkoze Foundation started Fonkoze's microfinance programs and created SFF to expand their work on a sustainable basis.

SFF and the Fonkoze Foundation are proud to stand shoulder to shoulder with our 200,000 plus clients throughout Haiti.

With a renewed focus on our double bottom line, we are taking steps to become a stronger institution and as they say in Haiti, "Lè ou konn kote ou vle ale, ou gentan fe mwatye chemin an" "when you know where you want to go, you have already gone halfway".

As donors, investors and partners, you are part of this journey as well. Your solidarity gives Fonkoze, our employees and especially our clients the strength they need to survive against all odds. I have faith that we will continue to build a stronger, more inclusive Haiti.

Fr. Joseph Philippe, Pè Fondatè, Fonkoze Family

Julienne Julcin, Solidarity Client, Jacmel **CONTENTS** Sèvis Finansye Fonkoze, S.A. Messages from our Chairs 2-3. SERVING OUR CLIENTS **Our Services Credit Client Highlights** 9-10. Savings Client Highlight 11-13. Credit Products **Savings Products** Our Board & Management FINANCIAL STATEMENTS 15-16. In Haitian Gourdes 17-18. In US Dollars 19. Funders & Partners

Photos by Darcy Kiefel (Cover, inside front cover, p.3-6, 11-21) www.kiefelphotography.com

Sèvis Finansye Fonkoze, S.A.

èvis Finansye Fonkoze, S.A. (SFF), the operating subsidiary of Fonkoze S.A., is a Haitian microfinance company with a double bottom line: we aim to lift families and communities in Haiti out of poverty while operating in a financially self-sustaining manner.

Fonkoze S.A. and SFF are part of a family of organizations which are collectively referred to as **Fonkoze**. In addition to Fonkoze S.A. and SFF, the Fonkoze family includes the following organizations:

Fondasyon Kole Zepòl (Fonkoze Foundation) — a Haitian non-profit organization founded in 1994 by Fr. Joseph Philippe and a group of grassroots Haitian organizations with the aim of providing access to financial services and technical assistance to grassroots organizations. The Fonkoze Foundation started Fonkoze's microfinance programs and created SFF in 2004 to expand their work on a sustainable basis. Today, the Foundation provides development services alongside and in partnership with SFF to strengthen the capacity of underserved communities to access and use effectively the financial services they need to improve their livelihoods and create prosperity.

Fonkoze USA — a 501(c)(3) U.S. organization founded in 1997 that raises funds (donations, grants and loans) to provide financial resources to SFF, the Fonkoze Foundation and other Haitian partners. They also raise awareness of the work of their partners and lead communication efforts for the Fonkoze family.

The Fonkoze family of organizations share the following vision and mission:

Vision: Fonkoze's vision is a Haiti where people, standing together, shoulder to shoulder, have pulled themselves out of poverty.

Mission: Fonkoze is a family of organizations that work together to provide financial and non-financial services to empower Haitians – primarily women – to lift their families out of poverty.

The Fonkoze family of organizations, together with other stakeholders and partners, work together offering a holistic approach to alleviating poverty in Haiti.

CLIENT PROGRESS BY NUMBERS

New Solidarity clients who suffer from food insecurity

82%

Number five years later 20%

SFF'S BUSINESS BY NUMBERS

Number of SFF deposit account holders

208,473

Number of loan clients

64,457

A Message From our Chairs

Dear Friends of Fonkoze,

As Chair of the Board of Fonkoze S.A. and Chair of the Board of Sèvis Finansye Fonkoze, S.A ("SFF"), we wrote a single letter as it reflects the close collaboration between the Chairs and Boards of the two organizations. We are pleased to present within this report Consolidated Financial Statements for Fonkoze S.A. and its subsidiary SFF for the fiscal year ended September 30, 2016 ("Fiscal 2016").

Fiscal year 2016 was a year of consolidation in preparation for the growth we are now experiencing. From 2012 through 2015 we significantly reduced operating losses by severe constraint of expense growth and improvement and stabilization of the loan portfolio. SFF operations were substantially restructured. Fiscal 2016 was a year to "catch our breath" and consolidate these gains.

In fiscal 2016, the Company had an Operating Loss of HTG 14.9 million (\$245,176 at average exchange rates). Operating expenses grew 21.6%, in part, as the dollar portion of such expenses rose with the depreciating Haitian Gourde (see below). Essential equipment, repair, IT upgrade and capital spending could no longer be deferred.

The fiscal 2016 audited financial results for Fonkoze S.A. and its subsidiary, SFF, are presented in accordance with International Financial Reporting Standards ("IFRS"). Adoption of IFRS led to the complete write off of the HTG 112.7 million Note (\$1.72 million at year end exchange rates) due from Fondasyon Kole Zepol (the "Foundation). In 2016, the Foundation's balance sheet and financial condition had significantly improved, but uncertainty remains as to the Foundation's ability to repay the Intercompany Note, in full. We continue to explore alternatives with respect to this related party indebtedness.

Adoption of IFRS, also led to the write off of Deferred Tax Assets of HTG 20.5 million (\$312,648 at year end exchange rates). This write-off does not impair the Company's ability for tax purposes to offset future profits against tax loss carry forwards.

The depreciation of the Haitian Gourde in fiscal 2016 also led to an Unrealized Foreign Exchange Loss of HTG 71.8 million (\$1.179 million at average exchange rates). In fiscal 2016, the company reduced the mismatch between USD liabilities and USD assets, but at year end a gap remained. Reduction and elimination of this gap is a high priority for our boards and management, and as of the writing hereof, we believe we have effectively eliminated the mismatch.

These factors led to a significant Net Loss in fiscal 2016. This loss should not impair our ability to generate future Operating Profits and Net Profits on our path to sustainability. It should not impair our ability to meet our client's needs and on-going growth of the loan portfolio and other financial products.

During calendar year 2016, we raised \$1.73 million of equity, and simplified the capital structure with the conversion of all Preferred Shares to Voting Common Shares.

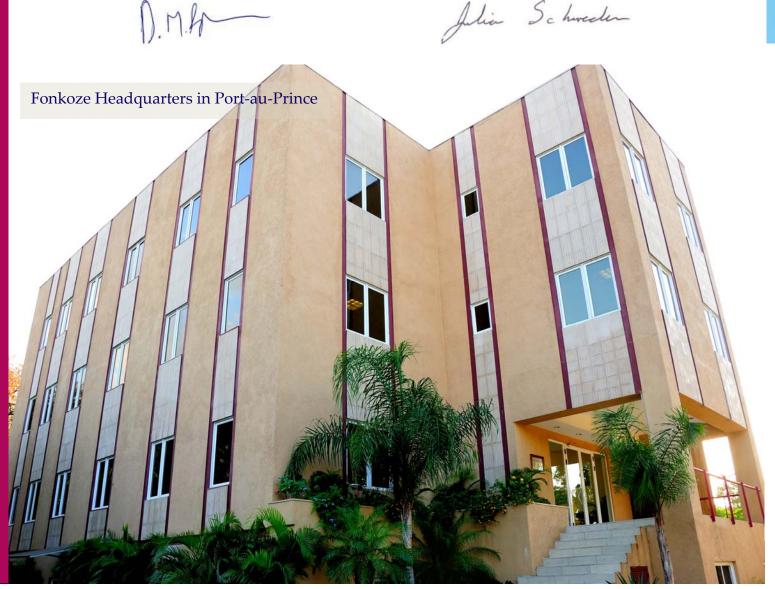
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A Message from our Chairs

Although this is a report on fiscal 2016, as you know, Hurricane Matthew devastated Southwestern Haiti in early October, just after the fiscal year ended. Management responded swiftly to meet with clients, assess their needs and as necessary, re-schedule loans and advance additional funds, to enable clients to continue or restart their businesses. Despite this initial setback, in 2017, SFF, nationwide, is experiencing strong growth across its loan portfolio and deposits.

The Fonkoze Family consists of the "bank for the poor" (Fonkoze S.A. and SFF), the Foundation and Fonkoze USA. We provide a unique package of financial and non-financial services enabling people from the very poorest women to more established entrepreneurs to climb out of poverty and better their lives. Within the Fonkoze family are resources, deep and diverse, to assist clients in many meaningful ways. We believe Fonkoze is an important institution that brings stability to Haiti. We are one of the few organizations that reach out to the rural poor throughout the country. We are proud to be part of this unique and special organization.

Thank you for your support in enabling us to make a difference.





Serving our Clients

In fiscal year 2016 (ending September 30), SFF outperformed its business plan and delivered \Rightarrow 208 profits on an operating basis for the first time. The Company continues to offer a full suite of financial services in our 44 MONI branches nationwide, achieving the following results: Haiti's

LOANS: With nearly 64,500 active loan clients (99% women), loans range in size and duration in accordance with client needs and capacity.

- \Rightarrow \$11.5 million loan portfolio
- \Rightarrow \$29.5 million disbursed
- \Rightarrow 125,634 loans disbursed

SAVINGS: SFF's savings clients range from individuals who have never had a savings account before to formal busi-

nesses, schools, churches and NGOs

- \Rightarrow 208,473 savings accounts
- \Rightarrow \$21.4 million in savings
- \Rightarrow 3,464 daily transactions

MONEY TRANSFERS: With

remittances making up 23% of Haiti's Gross Domestic Product SFF's facilitation of international money transfers — provided through CAM and MoneyGram — is an essential contribution towards the Haitian economy. SFF also facilitates "Mon Cash," a mobile phone-based domestic money transfer service utilized by our clients.

- \Rightarrow \$69.7 million in transfers
- \Rightarrow 277,525 transactions

CURRENCY EXCHANGE: Both US Dollars and Haitian Gourdes

are accepted and used widely in Haiti. SFF provides valuable currency exchange services for our clients.

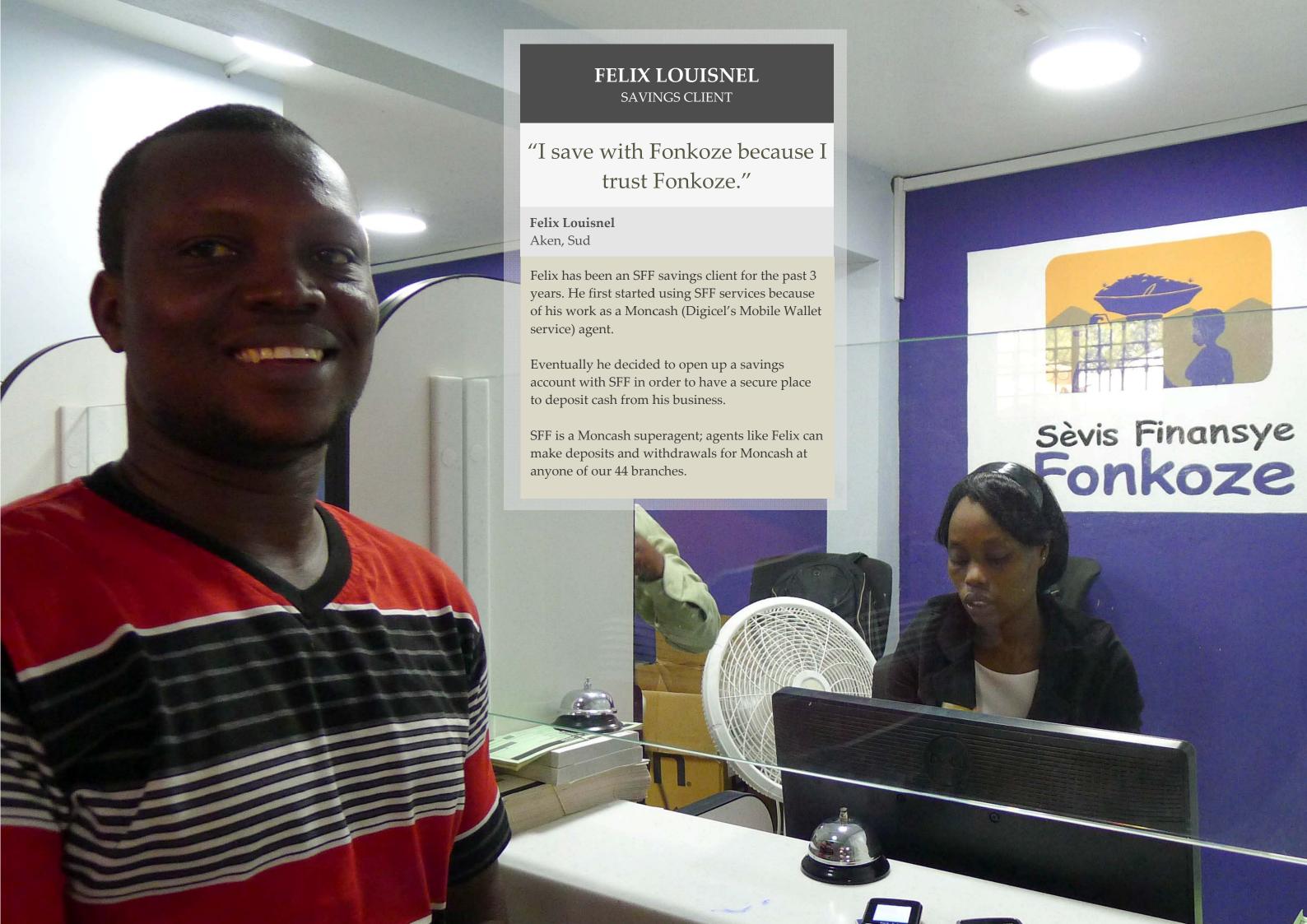
⇒ \$78.6 million in total transactions

PAYROLL MANAGEMENT:

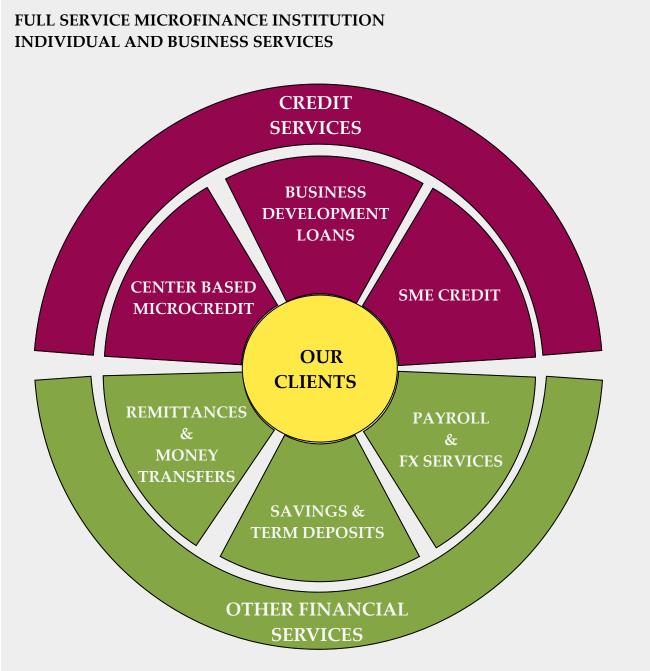
SFF supports organizations — including those based overseas — to complete regular payroll cycles. For example, a charitable institution in the United States that sponsors a school in Haiti will send a lump sum to SFF that is deposited directly in their employees' savings accounts. In fiscal year 2016, SFF provided payroll services to 27-30 such organizations.







Serving Our Clients



SFF offers a full suite of microfi- Center Based Microcredit many locations.

tive poor in the most rural areas. make loan repayments. SFF of-

nance services throughout its The core of SFF's business is its credit with increasing loan sizes: network of 44 branches. No microcredit delivered through a (1) Ti Kredi; (2) Solidarity Group other institution in Haiti offers network of over 2,000 credit cen- and; (3) Kredi Individyèl Nan as wide a range of services in as ters. In each center, 6 to 10 Sant. groups of 5 women meet in their local area and make loan repay- Ti Kredi: This loan product of-Through SFF's range of lending ments. Through the group fers women a small initial loan products SFF is able to reach the women receive the support they poorest of the economically ac- need to grow their business and

fers three levels of center-based

of just HTG 3,000 (USD 45), shorter repayment periods and additional support from their

loan officer including education months. The groups meet twice a . women entered the Ti Kredi loan (USD 22.2 million). program and by the end of that year 10,966 of SFF's active loan Kredi Individual Nan Sant is an clients were graduates of Ti Kredi.

With six-month loans starting between HTG 3,000 (USD 45) and HTG 6,000 (USD 90), women can grow within the program until they are borrowing sums as large as HTG 60,000 (USD 925) for six reach up to HTG 100,000.

and skills training. Once they month for literacy, business and have finished paying off the first other educational trainings and to loan they are eligible to graduate repay loans. In FY2016, a total of to Solidarity Group Credit. Dur- 116,416 Solidarity loans were dising FY2016, more than 887 bursed totaling HTG 1.5 billion

individual loan product that is also delivered to women within a credit center. Introduced in 2015, Solidarity Group Credit is SFF's it allows women to take larger core program. Groups of five individual loans but still benefit women organize themselves into from the support of the commusolidarity groups that borrow nity structure provided in the credit center. Many clients graduate to this product from a group loan. We also offer the flexibility for clients with larger businesses to start directly with this product. Loans start at HTG 15,000 and

MICROCREDIT

BY THE NUMBERS

Microcredit loans disbursed in FY2016

125,635

Average loan size

HTG 11,995

Write-off ratio

4.7%

SFF Solidarity clients pictured walking to a center meeting



Marie Desciline Davanse, Solidarity, Jacmel



Business Development Loans are our larger individual loans which provide terms between 6 and 24 months. Business Development loans are divided into five categories depending on size starting at HTG 45,000 (USD 700) and up to HTG 6 million (USD 46,150) or more. The program helps clients become part of the formal economy and creates jobs in rural areas where there is limited employment. Business development loans are provided to both women and men. Typically loans are used for working capital purposes for commerce businessesin a range of sectors including basic foodstuffs, construction materials,

drinks and clothing. In FY2016 a total of 2,466 Business Development loans were disbursed totaling HTG 316.5 million (USD 4.8 million).

INDIVIDUAL CREDIT BY THE NUMBERS

Loan Portfolio Sept 2016

HTG 188.1 M

Disbursed Loans FY2016

HTG 316.5 M

HISTORICAL DATA ON SAVINGS	FY2013	FY2014	FY2015	FY2016
Passbook Savings				
USD	11,276,089	10,150,123	9,734,705	9,206,211
HTG	650,503,652	639,998,984	680,784,940	755,645,222
Total Savings in HTG	1,143,752,450	1,102,415,259	1,188,368,995	1,358,990,843
Term Deposits				
USD	158,590	192,005	161,232	121,277
HTG	38,877,084	23,104,837	25,734,445	34,713,399
Total Term Deposits in HTG	45,814,289	31,852,143	34,150,355	42,661,505
Total all Deposits in HTG	1,189,566,739	1,134,267,402	1,222,519,350	1,401,652,348

types of deposit products.

Passbook Savings: Passbook savwhere

tions, the passbook offers a physi- ate access to liquidity to do so. cal reassurance of clients' assets.

ings accounts function as normal Term Deposits: Term Deposits bedemand deposit accounts. Clients have like certificates of deposit. can access their savings at any Clients deposit amounts of before the school year in order to one of SFF's 44 branches at any money in HTG or USD into time. Clients are given a paper blocked accounts that yield a Passbook that is used to record fixed rate over a specified account transactions and acts as a amount of time (between 3 and form of identification for other 12 months). Term Deposits ap-SFF interactions. In a country peal to clients who want to earn a low greater return on their deposits

Savings Services: SFF offers two level of trust in financial institu- and are able to give up immedi-Clients use Term Deposits as a form of forced savings, e.g. using Term Deposits that mature just ensure they have access to cash for school fees and uniforms. Term Deposits are also used by organizations that receive project funding upfront and know they will not need to access the full amount until later in the project

Our Leadership

Boards of Directors

Fonkoze S.A.

Julian Schroeder, Chair Brian Kearney-Grieve, Vice-Chair Daniel Robinson, Secretary (2015-04/16) Deanna Durban, Secretary (June 2016 - Present) Guy Paraison, Director

Fr. Joseph Philippe, Director (Chair 10/14 – 06/15)

FONKOZE LEADERSHIP BY THE NUMBERS

Female Board Members (across Boards)

37%

Female Senior Management Team

55%

Management Team

Key Staff

Matthew Brown, Chief Executive Officer Dominique Boyer, Chief Operating Officer

Lissa Petit-De, Finance Director Marlise Voltaire, Zonal Director Alexandre Hector, Zonal Director Pelex Flereme, Legal & Compliance Director Marie-Claire Dorcely, Administration Director

Esthèbe Charles, Internal Control Manager Jean Jackson Platel, IT Manager Christian Telisma, Internal Audit Coordinator

SFF STAFF BY THE NUMBERS

Number of full time staff members

840

Branch Staff

758

Of which Loan Officers

305

Sèvis Finansye Fonkoze, S.A.

Damian Blackburn, Chair Brian Kearney-Grieve, Vice-Chair Mary-Joe Sentner, Secretary Matthew Brown, Director Daniel Dorsainvil, Director Michèle Duvivier Pierre-Louis, Director Fabienne Jolivert, Director Geneviève Michel, Director Guy Paraison, Director Fr. Joseph Philippe, Director Daniel Robinson, Director (06/15 –03/16) Ben Simmes, Director

Board Committee Lay Members

Leigh Carter, Capital Committee Therese Feng, Capital Committee Florence Dejean, Audit Committee Marie-Helene Perron, Audit Committee

Rural market place near Marigo

Financial Statements

FONKOZE S.A. and subsidiary Sèvis Finansye Fonkoze, S.A.

Consolidated Balance Sheets September 30, 2016 and 2015

(Expressed in Haitian Gourdes) 2015 2016

	2013
49,999,447	G 267,894,318
96,895,335	61,812,996
53,235,579	635,500,403
2,205,920)	(14,623,728)
41,029,659	620,876,675
28,678,596	21,758,980
35,812,077	35,666,957
<u>24,326,793</u>	<u>16,995,116</u>
88,817,466	74,421,053
76,741,907	G 1,025,005,042
4,174,334	4,174,334
52,011,132	280,913,307
<u>4,921,681)</u>	(112,762,259)
57,089,451	168,151,048
21,706,619	161,068,253
13,082,830	37,669,023
72,795,141	G 1,396,067,700
348, 1,652	G 1,222,519,351
73,849,826	19,911,464
1,992,319	8,436,527
93,805,309	86,564,375
80,341,545	58,585,370
51,641,347	1,396,017,087
42,820,752	93,044,263
158,800	3,775,059
<u>452,085</u>	25,725,189
82,856,255	122,544,521
34,497,602	G 1,518,561,598
63,279,316	359,579,001
7,041,761)	(484,880,940)
49,251,943	
2,808,041	2,808,041
4,981,777)	(482,072,899)
1,702,461)	(122,493,908)
72,795,141	G 1,396,067,700
4	2,808,041 ,981,777) ,702,461)

The financial statements presented herein are sumaries of the Fonkoze S.A. consolidated financial statements and footnotes thereto for FY2016 available to shareholders upon written request.

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FONKOZE S.A. and subsidiary Sèvis Finansye Fonkoze, S.A.

Consolidated Statements of Operations

September 30, 2016 and 2015

(Expressed in Haïtian Gourdes)	2016	2015
INTEREST INCOME		
Loans	G 336,314,113	G 272,209,778
Other	3,438,840	892,234
Total interest income	339,752,953	273,102,012
INTEREST EXPENSES		
Deposits	5,061,160	3,896,071
Debt	28,169,402	9,887,212
Total interest expense	33,230,562	13,783,283
NET INTEREST INCOME	306,522,391	259,318,729
Provision for loan losses	(32,968,652)	(22,859,040)
Net interest income after provision for loan losses	273,553,739	236,459,689
OTHER OPERATING INCOME		
Income from foreign exchange - Trading	58,110,748	64,613,950
Commissions and penalties on loans	50,380,604	41,311,061
Income from remittance services	19,102,989	15,883,699
Savings accounts fees	15,337,180	15,315,820
Recoveries of loans written off	3,919,807	3,793,294
Other	6,309,438	4,339,112
	153,160,766	145,256,936
Net interest and other income	G 426,714,505	G 381,716,625
OPERATING EXPENSES		
Personnel expenses	258,340,559	222,826,514
Premises and equipment expenses	31,852,135	29,735,775
Depreciation and amortization	25,424,090	17,751,463
Other expenses	<u>126,020,861</u>	92,919,107
Total operating expenses	441,637,645	363,232,859
NET PROFIT (LOSS) FROM OPERATIONS BEFORE OTHER INCOME (EXPENSES) AND INCOME TAXES	G (14,923,140)	G 18,483,766
OTHER INCOME (EXPENSES)		
Unrealized loss on foreign exchange	(71,752,318)	(57,502,696)
Catastrophe insurance premium	-	(9,256,246)
Finance cost—receivable from related party	(4,508,101)	
Grants	35,692,546	35,770,139
Write off of deferred tax asset	(20,490,000)	-
Provision for loss on receivable from related party	(112,728,753)	-
Fair Value loss on assets (lands)	(11,519,159)	-
Other non-operating income	<u>8,068,104</u>	<u>6,091,061</u>
Total other expenses	(177,237,681)	(24,897,742)
Net operating profit (loss) before income taxes	G (192,160,821)	G (6,413,976)
Tax credit	<u>-</u>	
NET PROFIT (LOSS)	G (192,160,821)	G (6,413,976)

Financial Statements

FONKOZE S.A. and subsidiary Sèvis Finansye Fonkoze, S.A.

Consolidated Balance Sheets September 30, 2016 and 2015

(Expressed in USD)	2016	2015
CURRENT ACCETC	2010	2013
CURRENT ASSETS Cash and cash equivalents	\$ 6,866,362	\$ 5,137,813
Term deposits	3,004,348	1,185,481
Loans	11,493,322	12,187,949
Impairment provision	(186,245)	(280,461)
Net loans	11,307,077	11,907,488
OTHER CURRENT ASSETS		
Interest receivable on loans	437,595	417,305
Accounts receivable	546,441	684,039
Prepaid expenses and supplies	<u>371,193</u>	<u>325,941</u>
	1,355,229	1,427,285
Total current assets	\$ 22,533,016	\$ 19,658,067
NON - CURRENT ASSETS		
Equity investments	63,694	80,058
Fixed assets, at cost	5,371,198	5,387,498
Accumulated depreciation	(1,448,372)	(2,162,612)
Fixed assets, net	3,922,826	3,224,886
Note receivable – Related party	331,213	3,089,049
Other assets	199,626	722,435
TOTAL ASSETS	\$ 27,050,375	\$ 26,774,495
CURRENT LIABILITIES		
Deposits	\$ 21,387,256	\$ 23,446,097
Bank line of credit	2,652,705	381,872
Subordinated notes- current portion	30,400	161,800
Other notes payable	1,431,338	1,660,176
Other current liabilities	<u>1,225,900</u>	1,123,580
Total current liabilities	26,727,599	26,773,525
NON-CURRENT LIABILITIES Other notes never le	2 170 245	2 094 450
Other notes payable Long-term subordinated notes	2,179,245 158,800	2,084,450 72,400
Other non-current liabilities	452,08 <u>5</u>	193,371
Total non-current liabilities	2,790,130	2,350,221
TOTAL LIABILITIES	\$ 29,517,729	\$ 29,123,746
Authorized Shares & Capital Surplus	7,068,994	6,896,188
Accumulated deficit	(10,330,711)	(9,299,293)
Revaluation reserve—land & buildings	751,516	-
Accumulated other comprehensive income	<u>42,847</u>	<u>53,854</u>
	(9,536,348)	(9,245,439)
Total Shareholders' equity	(2,467,354)	(2,349,251)
TOTAL LIABILITIES AND EQUITY	\$ 27,050,375	\$ 26,774,495

FONKOZE S.A. and subsidiary Sèvis Finansye Fonkoze, S.A. Consolidated Statements of Operations September 30, 2016 and 2015

(Expressed in USD)	2016	2015
INTEREST INCOME	2010	2010
Loans	\$ 5,525,393	\$ 6,415,195
Other	56,498	18,257
Total interest income	5,581,891	6,433,452
INTEREST EXPENSES		
Deposits	83,151	79,721
Debt	<u>462,803</u>	202,310
Total interest expense	545,954	282,031
NET INTEREST INCOME	5,035,937	6,151,421
Provision for loan losses	(541,651)	(467,737)
Net interest income after provision for loan losses	4,494,286	5,683,684
OTHER OPERATING INCOME		
Income from foreign exchange - Trading	954,717	1,322,117
Commissions and penalties on loans	827,716	845,298
Income from remittance services	313,848	325,009
Savings accounts fees	251,979	313,389
Recoveries of loans written off	64,399	77,618
Other	<u>88,786</u>	<u>88,786</u>
	2,516,318	2,126,919
Net interest and other income	\$ 7,010,604	\$ 7,825,304
OPERATING EXPENSES		
Personnel expenses	4,244,345	4,559,427
Premises and equipment expenses	523,307	608,447
Depreciation and amortization	417,699	363,227
Other expenses	<u>2,070,430</u>	<u>1,901,291</u>
Total operating expenses	7,255,781	7,432,392
NET PROFIT (LOSS) FROM OPERATIONS BEFORE OTHER INCOME (EXPENSES) AND INCOME TAXES	\$ (245,177)	\$ 378,210
OTHER INCOME (EXPENSES)		
Unrealized loss on foreign exchange	(1,178,837)	(1,176,608)
Finance cost—receivable from related party	(74,065)	202,130
Catastrophe insurance premium	-	(189,399)
Write off of deferred tax asset	(336,636)	-
Provision for loss on receivable from related party	(1,852,050)	-
Grants	586,402	731,921
Fair Value loss on assets (lands)	(189,251)	-
Other non-operating income	<u>132,553</u>	<u>124,634</u>
Total other expenses	(2,911,884)	(509,452)
Net operating profit (loss) before income taxes	\$ (3,157,061)	\$ (131,242)
Tax credit	_	-
NET PROFIT (LOSS)	\$ (3,157,061)	\$ (131,242)
Net profit (loss) per share	\$ (0.36)	\$ (0.02)



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